

4<sup>th</sup> March 2020

# GUEST ALERT - CORONAVIRUS

Coronavirus is a new virus causing respiratory illness. There is evidence the virus can spread from person to person. Good hygiene such as regular handwashing with soap or an alcohol-based hand sanitizer can prevent infection. Ingenia Holidays has escalated our sanitation of our facilities and cabins; however, we do request that, everyone should practice good hygiene to protect against infections.

## How is Coronavirus spread?

- Close contact with an infectious person
- By touching your face and eyes, nose and mouth - Hands touch many surfaces and can pick up viruses.
- Being in close proximity to people who are sneezing
- Touching objects or surfaces (like doorknobs or tables) that have cough or sneeze droplets from an infected person, and then touching your mouth or face

## Prevention

- Washing your hands often with soap and water, or an alcohol-based hand rub/sanitiser
- Using a tissue and cover your mouth when you cough or sneeze or sneezing into your sleeve rather than your hands.
- Avoid close contact with anyone with cold or flu-like symptoms
- Utilising the hand sanitiser provided in public areas entering the buildings and when leaving
- Maintain at least 1 metre (three feet) distance between yourself and anyone who is coughing or sneezing.

## Symptoms

- Patients may have fever, cough, runny nose, shortness of breath and other symptoms
- In more severe cases, infection can cause pneumonia with severe acute respiratory distress

**If you are experiencing a fever, cough, and difficulty breathing, please stay in your cabin/site and seek medical attention immediately.**

## Who is at risk? -

In Australia, the people most at risk of the virus are those who have –

- Recently been in mainland China & Iran
- A high degree of caution should be exercised if you or someone you have been in contact with, has just returned from South Korea, Japan, Italy and Mongolia.
- Been in close contact with someone who is a confirmed case of Coronavirus.
- If you have recently travelled back from these locations and in the interests of our guest's health and wellbeing – we request that you, please immediately notify the Park Office (reception).

To seek further information, please contact your preferred medical professional or the Federal Government Dept of Health website – [health.gov.au/news/health-alert](http://health.gov.au/news/health-alert) or the National Coronavirus Health Hotline on 1800 020 080.