

A message from the

CEO

I am pleased to present the Ingenia Communities Group's first sustainability report. This report focusses on the important role social, governance and environment (ESG) issues play in delivering sustainable value for our stakeholders and is an important step in our sustainability journey.

The Board and management recognise the opportunity the Group has to positively impact the lives of our residents and the value that is created through our success in delivering on the goal of 'creating community'.

Our core focus, providing affordable community-based living for a growing population of Australian seniors, provides us with a unique opportunity to have a positive social benefit and is a key driver of sustainable returns.

This report describes our approach to ESG and the progress we have made in this key area. Over the last twelve months this has been a significant focus as we have a more formally established structure and reporting programs to reflect our achievements and future initiatives. In addition to making a positive contribution to our residents, we have expanded our employee engagement and maintained a focus on proactively engaging with all stakeholders. This has been of particular importance through the challenges of the COVID-19 pandemic. We acted quickly to adapt our communities and safeguard the health and well-being of our residents, guests and team as we responded to rapidly changing circumstances and a range of stakeholder concerns. More information on our response is contained within this report.

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Stage 1	
Establish governance framework and reporting process for ESG across the business	☑ Completed
Determine reporting framework and scope	☑ Completed
Undertake initial materiality assessment and identify relevant reporting metrics	☑ Completed
Identify Stage 2 actions and priorities	☑ Completed
Publish initial reporting	☑ Completed
Stage 2	
Undertake further environmental assessment to understand impacts, risks and opportunities	Currently underway
Participate in Green Building Council Homes pilot	Currently underway
Stakeholder engagement and feedback	Ongoing
Refine material impacts, reporting objectives and performance metrics	FY21
Publish Stage 2 Reporting	FY21

As shown above we are in the initial stages of this journey and our current disclosures focus on our social impact and corporate governance, areas where we have a strong track record and significant progress to report. Over the next twelve months we plan to work with our suppliers, industry bodies and relevant subject experts to more fully understand our environmental impacts and extend our initiatives and reporting. As our portfolio continues to grow and we develop new communities we continue to focus on creating a positive social impact, on motivating and developing a performance-oriented team aligned with our purpose and values and on understanding our impact on the environment.

We are operating in a relatively new sector with limited industry benchmarks and established reporting standards which provides us with both opportunity and challenge as we further our sustainability focus and disclosure.

I am pleased to share this snapshot of our sustainability journey and I look forward to continuing to deliver on our sustainability commitments, expand our reporting and update you on our progress.



Simon Owen
CEO and Managing Director