



INGENIA COMMUNITIES GROUP

VIRTUAL INVESTOR BRIEFING

Introduction

Introduction Simon Owen

Ingenia Holidays Update Matthew Young

General Q&A

Residential Markets • Kate Melrose

· Eliza Owen

Craig Maidment

Residential Q&A

Close Simon Owen



Simon Owen
CEO & Managing Director
Ingenia Communities



Matthew Young GM Tourism Ingenia Communities



Eliza Owen Head of Residential Research CoreLogic

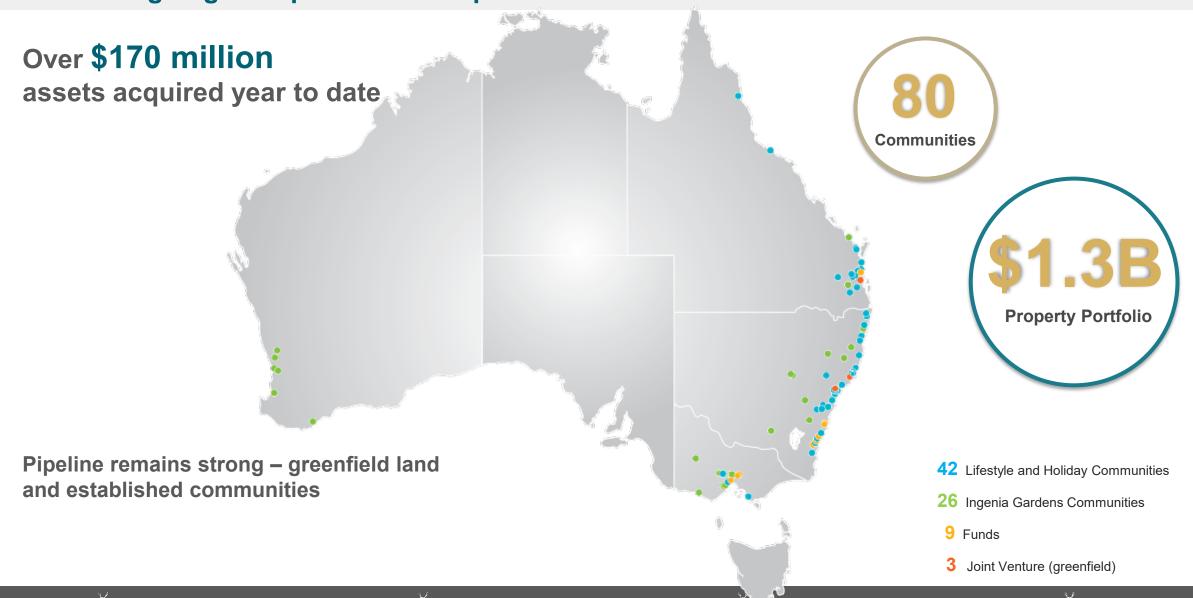


Kate Melrose GM Project Sales Ingenia Communities



Craig Maidment
Managing Director
Ezi Build Group & QMR
Constructions

Portfolio overview Continuing to grow operations and portfolio scale

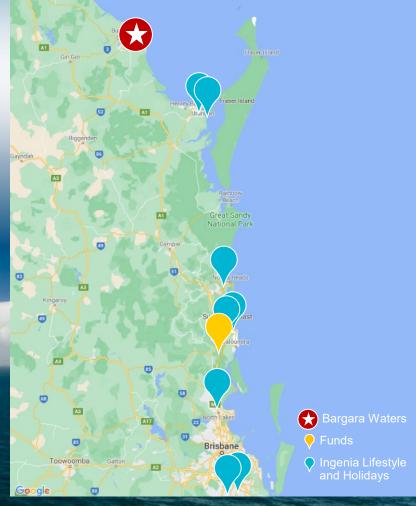


Ingenia Gardens

Expanding presence in Queensland Greenfield site at Bargara expands balance sheet pipeline

Bargara Waters Lifestyle Resort

- Extends presence on Queensland coast
- Ingenia Lifestyle Hervey Bay is located approximately 1.5 hours away
- Bargara is a popular tourist town which is well serviced by amenities and has benefitted from substantial investment
- Both Bundaberg and Bargara are popular with retirees and the development is anticipated to appeal to locals and downsizers from city locations seeking a sea change
 - Median house in Bargara was \$400,000 in FY20



Bargara Beach, QLD

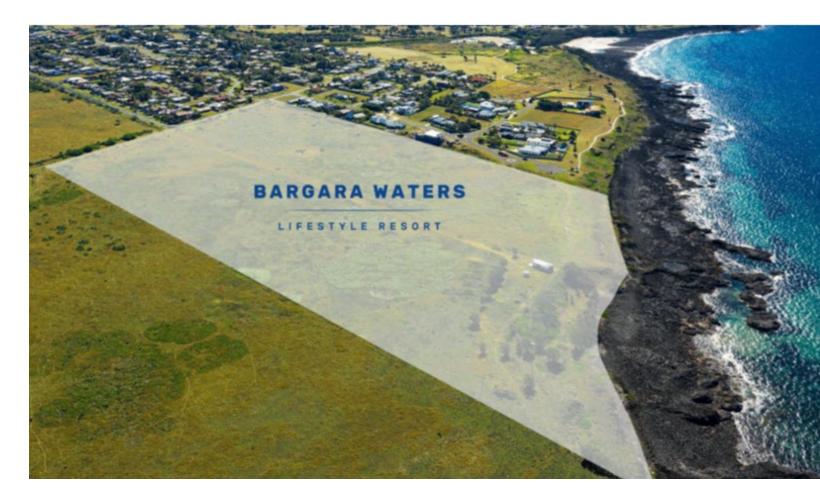
Expanding presence in Queensland

Greenfield site at Bargara expands balance sheet pipeline

Bargara Waters Lifestyle Resort

- Attractive 16.2 hectare ocean front greenfield site with approval for a 344 home land lease community and associated community facilities
- The development will be undertaken on Ingenia's balance sheet, boosting the Group's fully owned development pipeline

Works are anticipated to commence in FY22, with first settlements targeted for FY23



Expanding presence in Queensland Premium lifestyle community on Sunshine Coast acquired March 2021

Nature's Edge, Buderim, Queensland

- Unique, premium community located on the Sunshine Coast, one hour north of Brisbane
- Newly developed community with 181 homes, facilities in place and a further 68 approved development sites
- Mature adjoining community, The Village Forest Glen, of 51 homes
- Development site includes 21 quality tourist cabins which will be deployed elsewhere across the Group







Quality, architect designed homes, manicured gardens and premium facilities at Nature's Edge

Expanding presence in Queensland

Holiday and rental community in Townsville acquired March 2021

BIG4 Townsville Woodlands, Townsville, Queensland

- Mixed-use resort located in Townsville, along popular drive route to Cairns with a high portion of local and interstate guests
- Well presented resort, with a mix of holiday accommodation, long-term rentals and attractive facilities
 - Long-term rentals provide stable rental stream

- Ability to enhance returns through the addition of five new tourism cabins (approvals in place), refurbishment of existing cabin stock and integration into Ingenia platform
- Ingoing yield >8% with significant upside identified
- Adds 103 cabins/sites plus 55 long-term rentals







Family friendly facilities at BIG4 Townsville Woodlands Holiday Park

Ingenia Holidays



Matt Young General Manager Tourism



Matt joined Ingenia in March 2021 and is responsible for all Ingenia Holidays communities and food and beverage operations.

Matt brings 25 years' experience in national and international tourism working with global hotel brands to the role with responsibility for operating hotels and resorts as well as hotel development projects. Prior roles include Vice President QLD and NT at Accor and a variety of leadership positions with InterContinental Hotels Group.

Matt has extensive knowledge of the tourism industry and expertise working with global brands managing large teams to deliver on strategy and business outcomes.

Acquisition of unique portfolio of holiday parks to complete July 2021 Attractive assets delivering immediate accretion

Portfolio of five leasehold holiday parks located in key markets

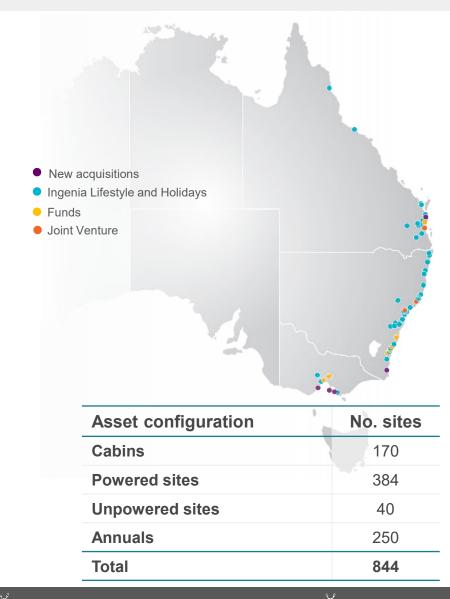
- Three parks in Victoria, complementing BIG4 Inverloch and providing immediate scale
- Two parks within existing east coast clusters, providing additional scale and efficiencies in target markets

Mix of stable cashflows and holiday revenue supporting attractive yield

- Ingoing yield of over 10%
- Potential upside through identified asset management strategies

Adds 844 income producing sites to holidays business, increasing holidays portfolio by over 20%

- Annual and permanent sites provide circa 30% of revenue
- Strong market conditions for domestic travel and revenue management expected to enhance tourism returns
- One of the largest networks of holiday parks on the East Coast



Merry Beach Caravan Park expands NSW South Coast presence

Acquisition scheduled to complete 4 May 2021

- Adds 540 income producing sites through an established park with identified upside
- Located in a prime beachfront location on over 13 hectares of perpetual leasehold and licensed land
- Includes over 350 annuals providing a stable revenue base
- The park enjoys easy access to the beach and the Murramarang National Park
- Opportunities to enhance performance include remixing the accommodation offer and selected investment to upgrade facilities











Quality portfolio with expanding east coast presence Recent acquisitions enhance footprint and leverage established platform



Prime holiday locations

Ingenia is a leading owner and operator of a growing number of holiday communities.

QUEENSLAND

- 1. Cairns Coconut
- 2. Townsville
- 3. Hervey Bay
- 4. Noosa
- 5. New Acquisition
- 6. Rivershore
- 7. Landsborough

NORTH COAST

- 8. Kingscliff
- 9. Byron Bay

MID NORTH COAST

- * 10. White Albatross
- 11. South West Rocks
- 12. Bonny Hills

PORT STEPHENS

- * 13. Soldiers Point
- 14. Middle Rock
- 15. One Mile Beach

NEWCASTLE & HUNTER

- 16. Hunter Valley
- 17. Lake Macquarie

OUTER SYDNEY

- 4 18. Sydney Hills
- 19. Avina
- 20. Nepean River

SOUTH COAST

- 21. Shoalhaven Heads
- 🌟 22. Lake Conjola
- 23. Wairo Beach
- 24. Merry Beach
- 9 25. Tomakin
- 26. Broulee
- 27 Moruya
- 28. Ocean Lake
- 29. New Acquisition

VICTORIA

- 30. New Acquisition
- 31. New Acquisition
- 🌟 32. Inverloch
- 32. Inverloch Foreshore
- 33. New Acquisition

On completion of announced acquisitions the portfolio will consist of 33 holiday parks along Australia's East Coast, from Victoria to Cairns

Outlook for domestic travel is positive 'Holidaying at home' has driven growth in demand

Market conditions for caravanning and camping remain buoyant

- Market demonstrating resilience post COVID
 - Adjusting to 'lock downs'; providing flexible terms'
- Growing awareness supporting future demand
 - Recent NSW Caravan and Camping Supershow had unprecedented attendance – up 15% on 2019 at over 60,000 people
 - Strong interest from 'grey nomads'

- · Ingenia adapting model to cater to diverse guests and needs
- Focus on converting first time guests to repeat customers
 - Addressing challenges for first time visitors
 - Contactless check in
 - Pre arrival communications





Booking.com

Property: Ingenia Holidays Avina Posted: October 11, 2020

REVINATE
This review was published from Revinate Surveys.
View the Surveys,

Property: Ingenia Holidays Broulee Posted: October 30, 2020 Our families first time here at we loved it recommend it

Kerrl-ann, Australia (10/11/20) Good: Everything

We will be back!

mtOct2020 (10/29/2)

Fantastic park - staff simply amazing! Facilities clean and well maintained - pool a great size! Easy beach access and smooth check in. Friendly family atmosphere and very knowledgeable about the local area. Kids and I had a fantastic stay! Thank you so much.

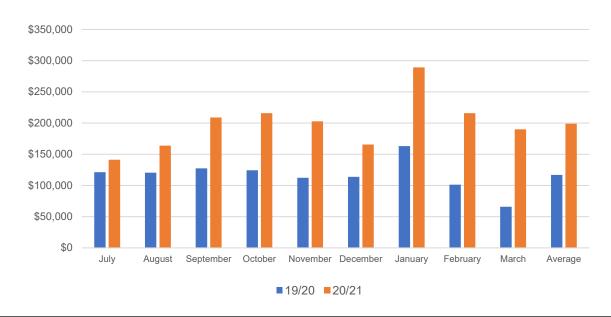
Ingenia Holidays business has rebounded strongly Year to date the portfolio has delivered strong growth across key metrics

- Year to date revenue to end March up circa 20% on prior corresponding period (based on like for like portfolio)
 - Occupancy at 60% (up 5% on prior year like for like)
 - REVPAR of \$57 up 18% and REVPOR of \$95 up 12% like for like
- Opening of intrastate borders strengthened demand with average daily booking revenue increasing
 - Daily bookings have continued to grow

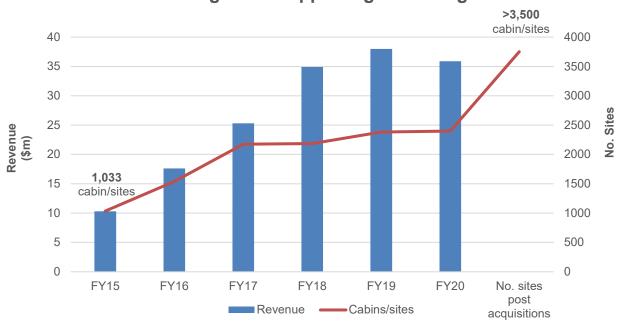
- Acquisition strategy has increased exposure to recovering market and upside as restrictions have eased
 - Portfolio now providing over 1.1 million room nights per annum

Expect revenue growth and margin expansion for FY21 supported by strong holdings through to June and increased portfolio scale

Average Per Day Booking Revenue



Increasing scale supporting revenue growth



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が Ingenia Holidays Ingenia Gardens Ingenia Rental

Recent trends and performance Digital presence supporting growth – key assets performing well

- Driving significant growth in traffic through ingeniaholidays.com.au
 - Online bookings up materially more than 47% of bookings via website YTD March 2021
 - Lower use of Online Travel Agents (OTAs), providing cost savings and greater engagement
- Expect improved trading outside traditional 'peak'

- Parks within drive distance of cities continuing to exhibit strongest demand as customers travel closer to home and take shorter breaks
 - Weekends remain strong
 - Opening of borders and domestic airline capacity benefitting Cairns Coconut leading into peak winter trading period
 - Sydney parks servicing CBD mid-week demand and sporting groups showing signs of recovery (represent only 5% of portfolio 'room nights')

Snapshot – Ingenia Holidays Cairns Coconut

- Availability of domestic travel improving accessibility
- Strong bookings in place for peak winter trading periods local 'drive' market and interstate guests
- Winter bookings ahead of 2019
- Evolving in park offer with addition of new playground and lagoon bar
- Expect strong winter trading



Current initiatives

Capitalising on increased demand

Evolving guest experience and product to respond to emerging needs

- · Increasing capacity and evolving accommodation offer
 - Addition of new cabins at supply constrained parks (60+ planned FY22)
 - Refining cabin design in response to guest feedback
- · Selectively investing in new facilities and in park amenities









Current Initiatives

Capitalising on increased demand

Evolving guest experience and product to respond to emerging needs

- New website with increased functionality plan your itinerary through our parks
- Digital marketing to 225,000+ database
- Broadening customer base
 - Increasing presence in broader tourism market
 - Partnership with South Sydney 'Rabbitohs' rugby league team



GET SHUCKED ALONG THE SAPPHIRE COAST

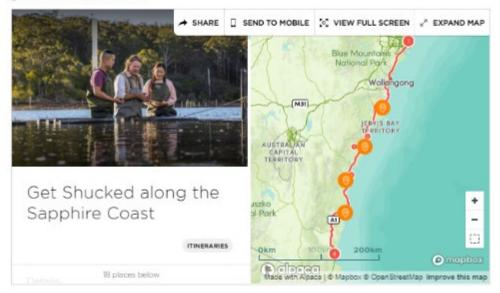
17 November, 2020

If you've ever ordered oysters from one of Sydney's top restaurants – think Bennelong, Rockpool or Quay – there's a good chance it was a Sydney rock oyster.

Grown along a 1,500-kilometre section of New South Wales and Victorian coastline aka the Sapphire Coast, there's plenty of opportunities to sample these delicious morsels fresh from the farm, just a few hours south of Sydney's CBD.

Forget the Sydney Harbour views and put this Sapphire Coast road trip on your agenda to sample award-winning oysters a stone's throw from where they were farmed.

Get ready to shuck, sip and slurp your way through your next long weekend road trip with this guide to the Sapphire Coast.



Questions



Residential Markets













Kate Melrose General Manager Project Sales



Kate joined Ingenia in August 2014 and is responsible for sales across the Group's Ingenia Lifestyle development projects.

Kate brings over 20 year's property experience to the role. Kate spent 14 years at Lend Lease in a range of roles including Global Strategic Marketing Manager, Development Manager, Project Director - Strategy and roles focused on product innovation and sales management.

Kate has been at the leading edge of innovation in the retirement and integrated Aged care sector leading design and sales at Mark Moran Vaucluse and Greengate and is passionately committed to "providing better Retirement solutions".

Kate holds a Bachelor of Business (Land Economics), a Certificate in Corporate Real Estate and is a graduate of the Institute of Company Directors.

Post COVID sales rebound supported by market conditions

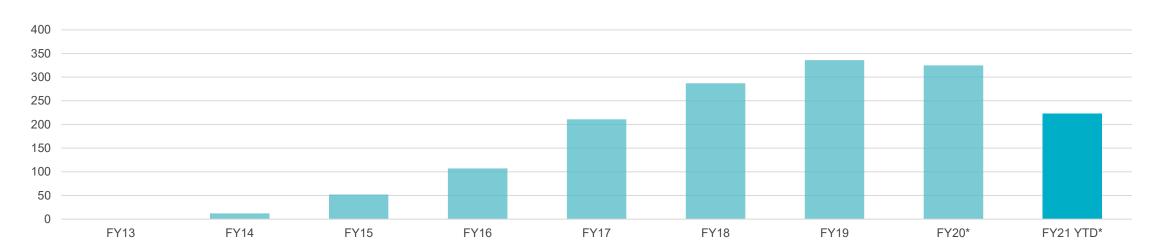
- Growing sales enquiry and increasing settlements
 - February a record month for sales
 - Settled 223 homes to 31 March 2021 (Ingenia and JV)
 - Additional 324 deposits and contracts in place at 31 March 2021
- Average above ground per home development profit remains stable
- Despite impact on sales and settlements timing due to COVID, mid-term settlements outlook remains positive

Demand underpinned by longer term demographic trends and more recent catalysts

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- Ageing population and low penetration rate
- Increasing market awareness
- Attractiveness of community living post COVID isolation
- Attractiveness of regional and coastal markets

New Home Settlements

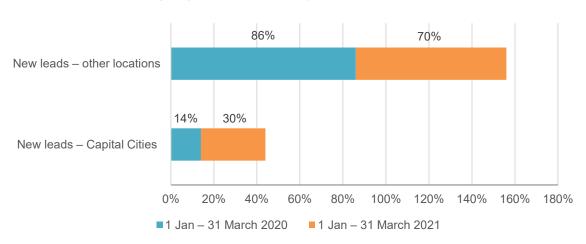


^{*} Includes Joint Venture Settlements. FY21 YTD to 31 March 2021.

Growing customer awareness of the sector Increasing consumer demand for community living post COVID

- Demand for sea and tree change locations from capital city markets
- Increased capacity to pay
- A more educated buyer emerging
- Growing awareness of the sector
- Appeal to pensioners and self-funded retirees
- Increasing price diversity to meet market demand

Emerging Lead enquiry from Capital Cities





∰ Ingenia Rental

Ingenia performing strongly in light of customer insight from industry research

Industry research post-COVID confirmed there are 10 Key factors that drive customer satisfaction and advocacy





The result of research into 4.500 surveys of retirement and lifestyle living residents: 2,270 prospective residents and 40 in depth interviews.

THE DCM | NATIONAL RESIDENT SURVEY 2020 Summary Report



The pillars that underpin Ingenia's strong value proposition

COVID has driven an increased priority on ageing support, location and a safe environment when choosing a community.

Post covid, as more Baby Boomers look to downsize, home design, upkeep and maintaining an active social life will come into greater focus for new prospects.

Source: page14 DCM National Resident Survey Report

First greenfield project established new benchmarks – now sold out



Affordable lifestyle & sea-change proposition drives sales volumes at Hervey Bay











Ingenia Lifestyle Hervey Bay Sea change lifestyle and affordability

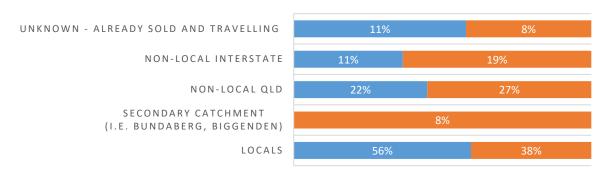
- Project pre-launch early 2019
- First homes settled December 2019
- 100+ residents now in place
- Current deposits and contracts are exceeding expectations
 - Settlements outperforming
- Clubhouse nearing completion early FY22
 - Will further stimulate sales volume and price and rent uplift opportunities
- Launch price \$259,000 to \$369,000
- Further increased diversity of product mix at top and bottom end of the price band to increase sales velocity
- Future price <\$239,000 to \$385,000+



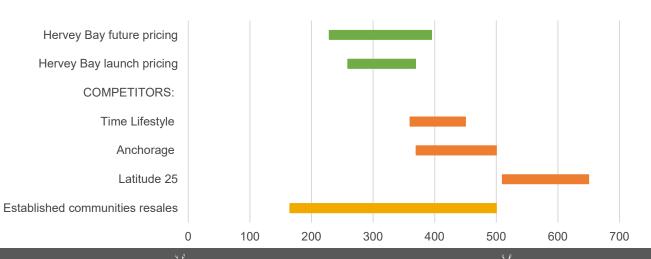


Location origin change pre and post covid





Hervey Bay Launch and Current Pricing v. competitors (New Home Sales) GST Inclusive



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Eliza Owen

Head of Residential Research Australia, CoreLogic



Eliza Owen is the Head of Residential Research Australia.

Eliza has a wealth of experience in property data analysis and reporting. She worked as an economist at Residex, a research analyst at Domain Group and previously as the commercial real estate and construction analyst at CoreLogic.

She specialises in descriptive and inferential data analysis, data visualisation and framing data trends with broader economic concepts.

Alongside her career in property data and research, Eliza is passionate about explaining economic concepts to broader audiences. She unpacked housing affordability on the TEDX stage, and has been a regular commentator for The Sydney Morning Herald, The Age, the ABC and commercial radio and television.



Eliza is also a popular keynote speaker, having presented to thousands in real estate, construction, banking and finance and property development, as well as consumer audiences.

CoreLogic

CoreLogic Australia is a wholly owned subsidiary of CoreLogic (NYSE: CLGX), which is the largest property data and analytics company in the world.

CoreLogic provides property information, analytics and services across Australia, New Zealand and Asia, and recently expanded its service offering through the purchase of project activity and building cost information provider Cordell. With Australia's most comprehensive property databases, the company's combined data offering is derived from public, contributory and proprietary sources and includes over 4.4 billion decision points spanning over three decades of collection, providing detailed coverage of property and other encumbrances such as tenancy, location, hazard risk and related performance information.

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CoreLogic employs over 650 people across Australia and in New Zealand. For more information call **1300 734 318** or visit www.corelogic.com.au







Housing Market Update Ingenia Communities May 2021





Residential Real Estate Underpins Australia's Wealth



RESIDENTIAL REAL ESTATE

\$8.1 Trillion



AUSTRALIAN SUPERANNUATION

\$3.0 Trillion



AUSTRALIAN LISTED STOCKS

\$2.5 Trillion



COMMERCIAL REAL ESTATE

\$964 Billion

Data as at May 2021.



10.6 million
Number of dwellings

\$1.9 trillion
Outstanding mortgage debt

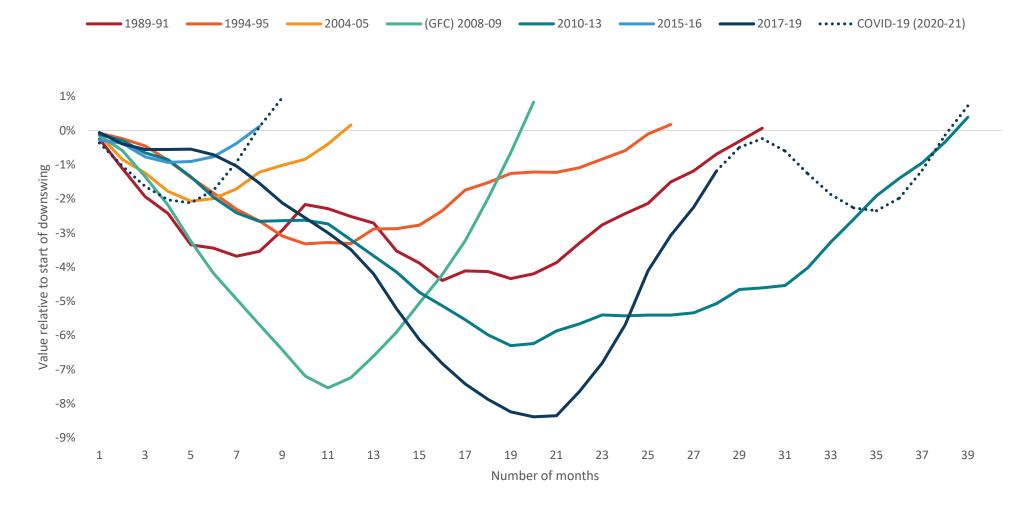
53.0% Household wealth held in housing 503,691 Total sales p.a. \$331 billion
Gross value of sales p.a.

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The COVID-induced dip became one of the smallest property market downturns in the past 30 years

Months and value change from previous record high - dwellings, national

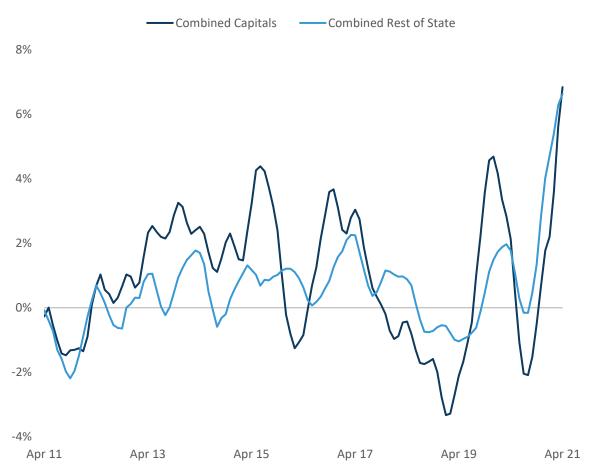




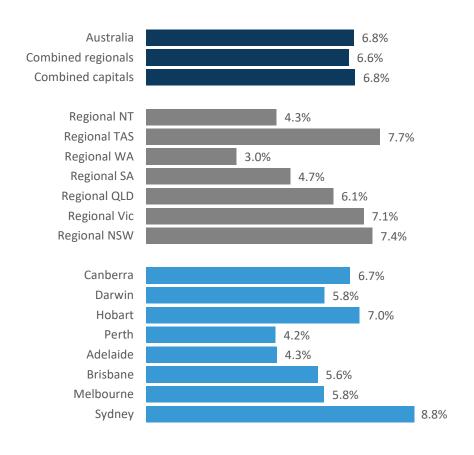
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In the three months to April, national home values rose 6.8%, which is the highest quarterly dwelling growth rate since December 1988

Rolling quarterly change in dwelling values



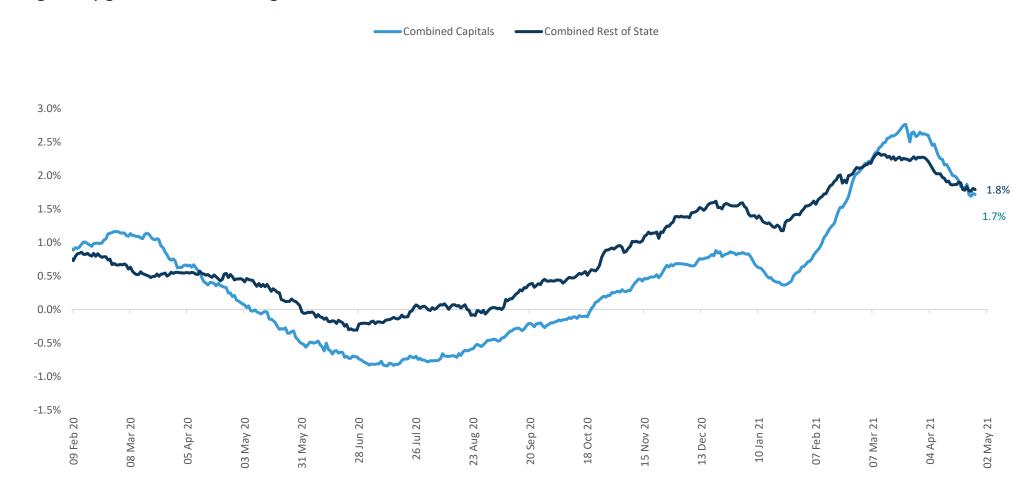
Change in dwelling values, three months to April 2021





The rolling 28-day growth rate shows dwelling value increases may have peaked through the month of March

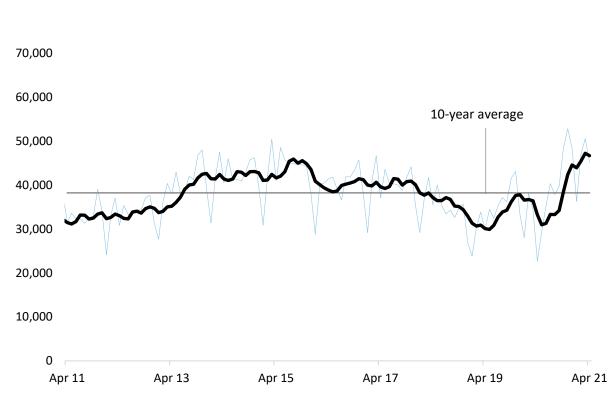
Rolling 28-day growth rate in CoreLogic Home Value Indices



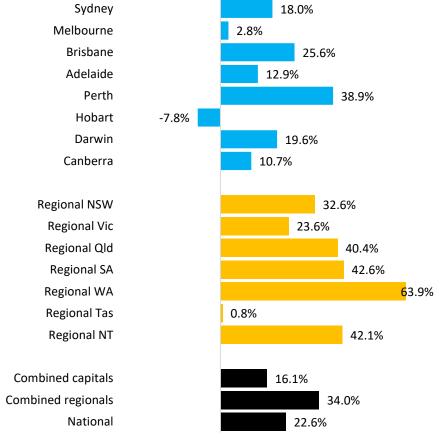


CoreLogic estimates sales volumes increased 22.6% nationally over the twelve months to April

Monthly sales with six month moving average, National



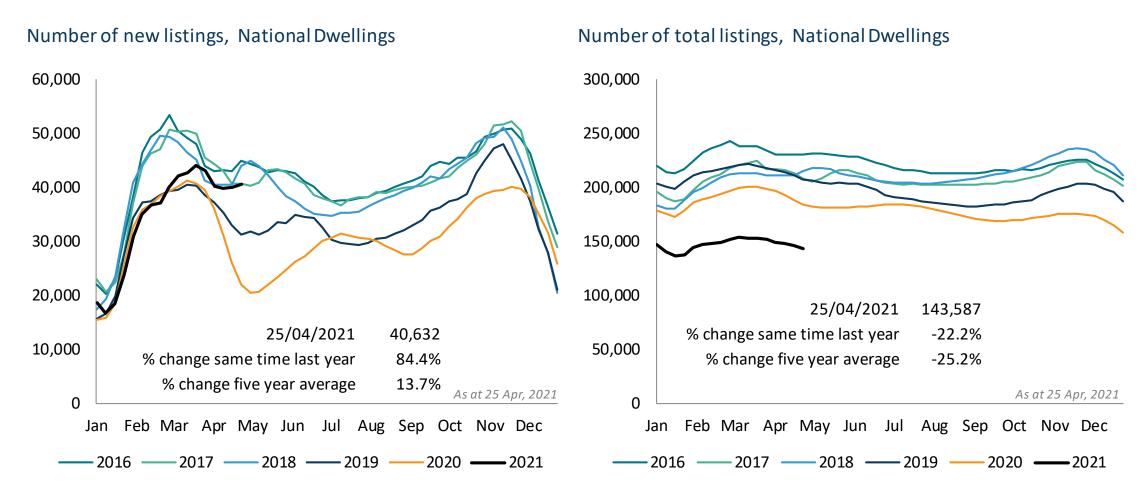
Annual change in sales volumes April 21



Note: recent months of sales volumes are modelled estimates, and are subject to revision © 2021 CoreLogic, Inc. All Rights Reserved.



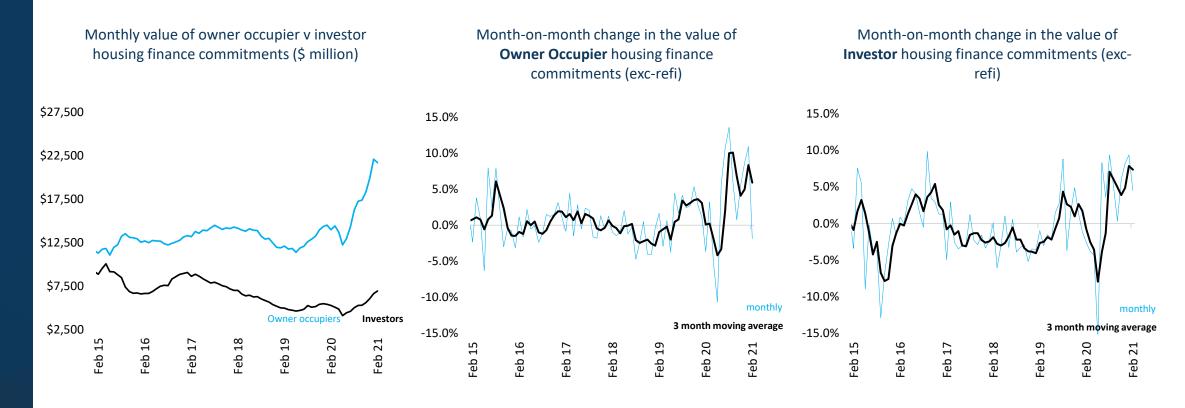
Fresh listings to the market have increased substantially over April, but a rapid rate of absorption from strong buyer demand is keeping overall stock levels well below average



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Owner occupiers have been the driving force behind the recovery in home lending, but the most recent trend hints that a shift towards a larger proportion of investors could be underway



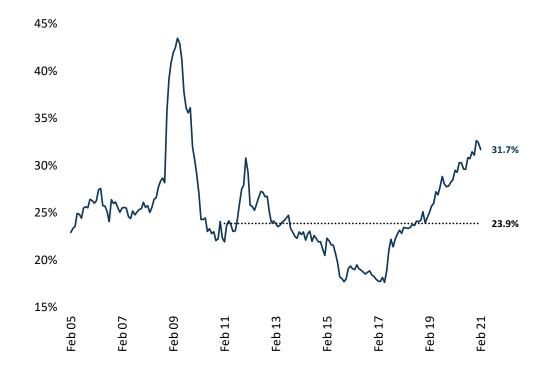


Although investor activity has been trending higher, proportionally the sector is only slightly off record lows. First home buyer activity has surged but may be showing signs of peaking.

Investor housing finance commitments as a % of total housing finance commitments (based on value exc- refi)

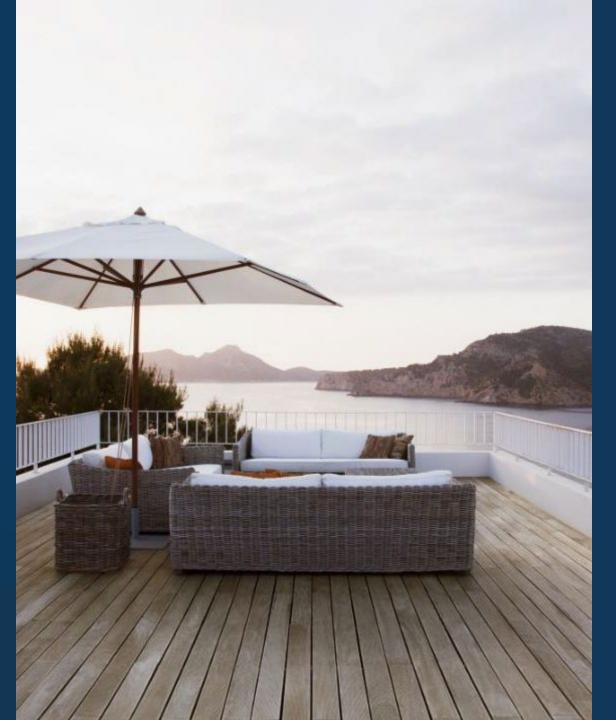
First home buyer housing finance commitments as a % of total owner occupier commitments (based on value exc- refi)





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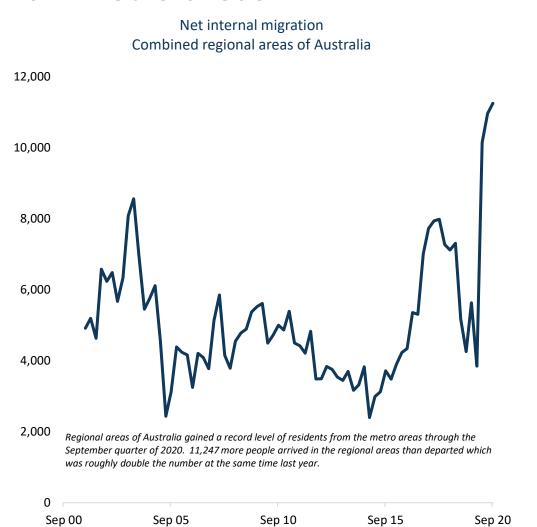


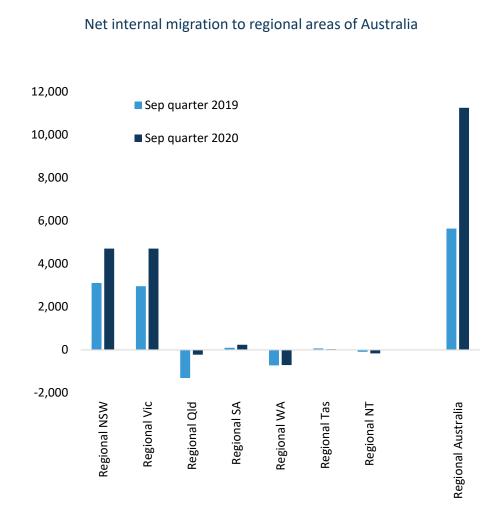
Lifestyle markets in both capital cities and regional Australia generally saw an uplift in dwelling values over 2020.

This trend appears to be continuing in 2021, though it is expected the rate of increase will start to ease throughout the year.



Residents moving from Melbourne and Sydney to regional areas of NSW and Vic are driving a surge in internal migration towards non-metro areas



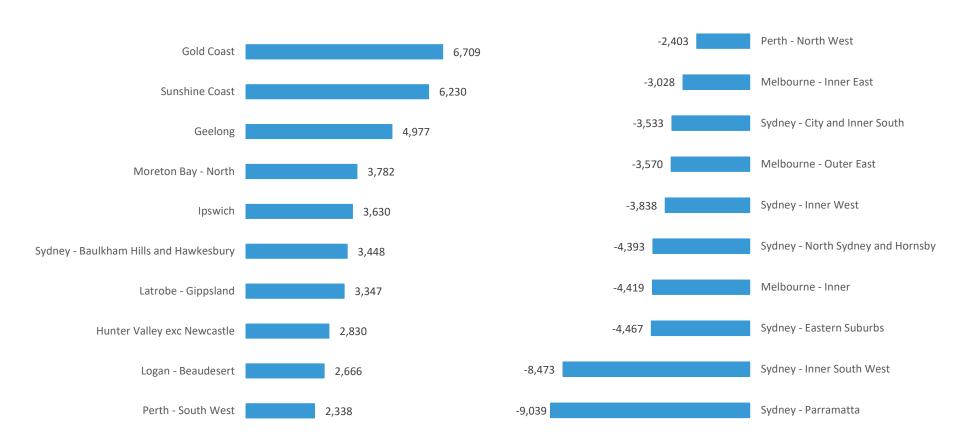




Internal migration through the year to June showed an exacerbation of historic trends

Top 10 SA4s - Net Internal Migration estimate for year to June 2020

Bottom 10 SA4s - Net Internal Migration estimate for year to June 2020

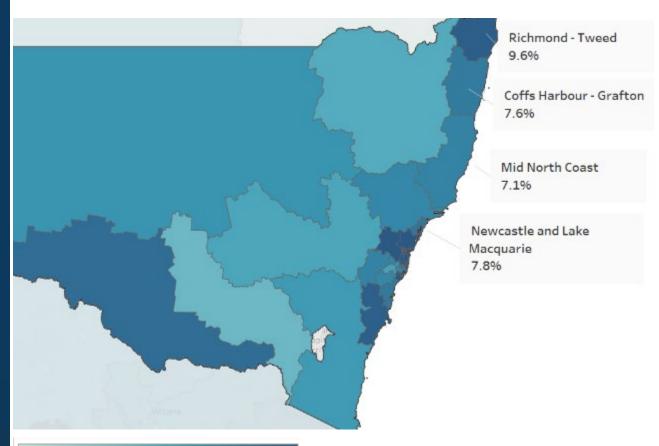


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Most sub markets across Australian regions have seen an increase in dwelling values through the March quarter

Quarterly change in dwelling values – SA4 Regions



10.0%

Select regional data

Region	Median value	Change in values		Sales Vols	Annual		
		3 months	12 months	- 12 months	change in sales	Median rent	Gross yields
Anna Bay	\$ 741,579	7.7%	21.7%	104	-1.0%	\$ 470	3.6%
Lake Munmorah -	.	0.00/	4= =0/		== 00/	4	
Mannering Park	\$ 559,144	8.3%	15.5%	263	75.3%	\$ 400	4.2%
Morisset - Cooranbong	\$ 606,535	5.6%	41.9%	367	35.4%	\$ 410	4.3%
	+ 000,000	0.07.					
Woolgoolga - Arrawarra	\$ 642,374	9.0%	31.5%	297	16.9%	\$ 490	4.6%
Newcastle	\$ 707,441	7.7%	14.9%	3,852	13.5%	\$ 460	3.8%

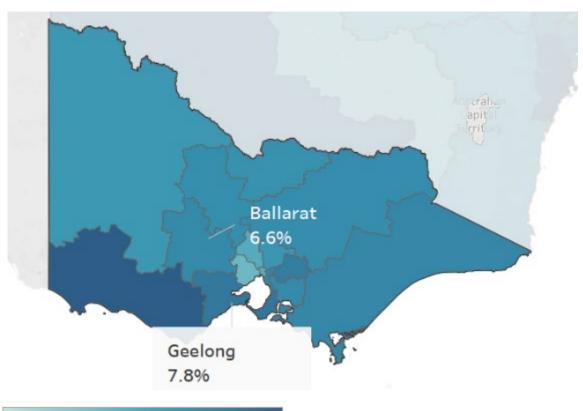
Source: CoreLogic. Note all data is to April 30th with the exception of sales volumes, which is lagged to February 2021 at the sub regional level. Sub regions are select SA2, SA3, SA4 and council regions based on ABS boundaries.

0.0%



Most sub markets across Australian regions have seen an increase in dwelling values through the March quarter

Quarterly change in dwelling values – SA4 Regions



Select regional data

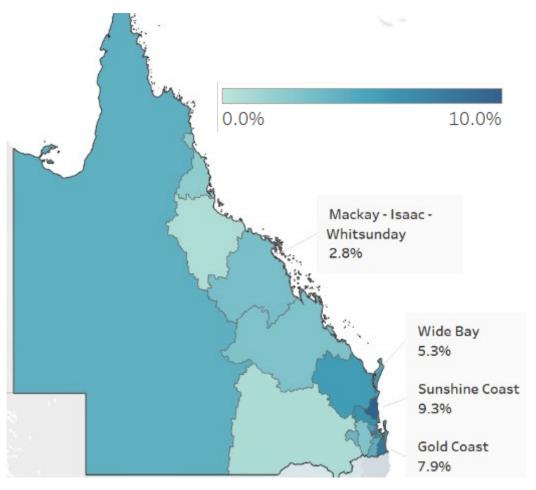
Region	Median value	Change in values		Sales Vols -	Annual	Median	Gross
		3 months	12 month s	12 months	change in sales	rent	yields
Ballarat	\$ 490,279	6.6%	10.2%	3,484	14.9%	\$ 340	3.9%
Geelong	\$ 667,324	7.8%	10.4%	6,757	18.1%	\$ 400	3.5%

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Most sub markets across Australian regions have seen an increase in dwelling values through the March quarter

Quarterly change in dwelling values – SA4 Regions



Select regional data

Region	Median value	Change in values		Sales Vols - 12	Annual change		Gross
		3 months	12 months	months	in sales	Median rent	yields
Burpengary	\$ 509,507	5.3%	6.9%	294	11.4%	\$ 365	5.1%
Buderim	\$ 760,504	8.8%	12.1%	1,453	16.2%	\$ 520	4.6%
Fraser Coast (R)	\$ 384,430	5.1%	12.7%	3,230	24.9%	\$ 360	5.6%
Logan (C)	\$ 428,647	4.2%	8.3%	5,652	15.2%	\$ 360	5.4%
Hervey Bay	\$ 416,648	5.0%	14.0%	1,908	24.9%	\$ 380	5.4%

Source: CoreLogic. Note all data is to April 30th with the exception of sales volumes, which is lagged to February 2021 at the sub regional level. Sub regions are select SA2, SA3, SA4 and council regions based on ABS boundaries.



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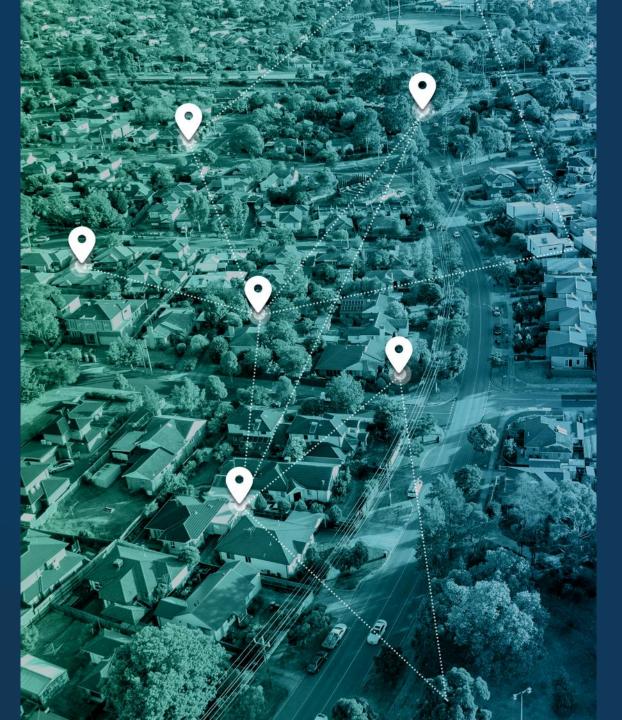
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Craig Maidment

Managing Director, Ezi Build Group & QMR Constructions



Craig Maidment is Managing Director, Ezi Build Group and QMR Constructions

Craig has extensive construction and development experience, having worked within the Australian industry for twenty five years. He has been involved in the construction of manufactured homes for eighteen years, constructing more than 1,000 manufactured homes over that period, from entry level to luxury homes in multiple communities. The Groups have also been responsible for delivery of Community Clubhouses and facilities.

Operating in Queensland through Ezi Build Group and NSW (QMR Constructions), Craig has worked on multiple Ingenia projects including Latitude One and Plantations.

QMR Constructions











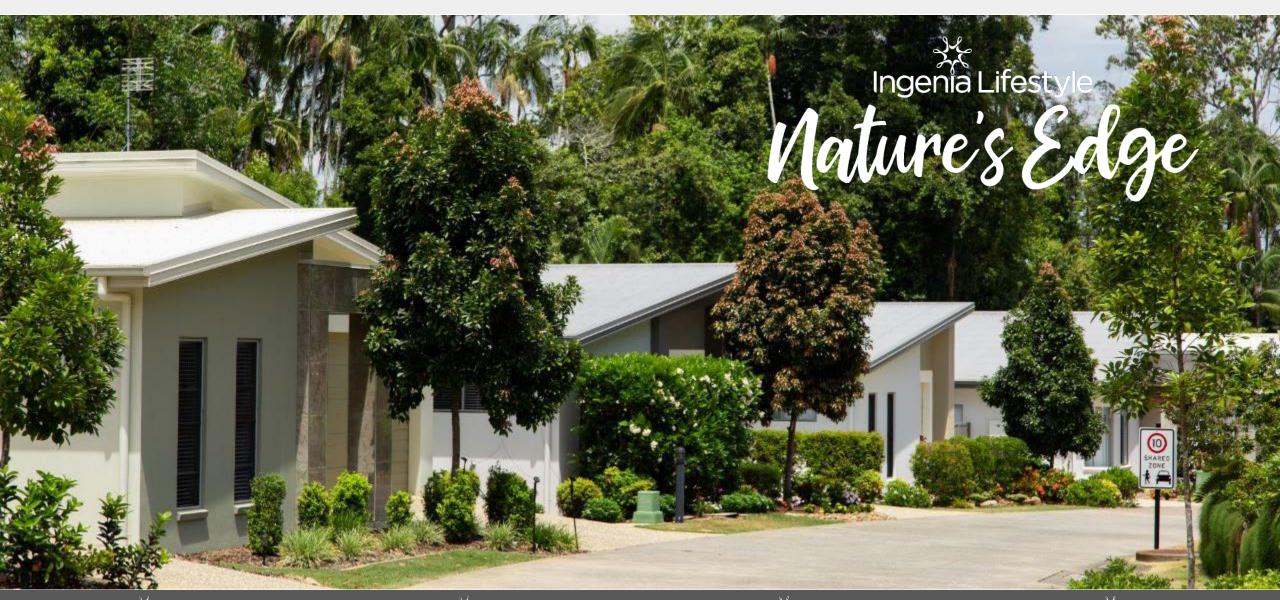


QMR Group projects include Plantations and Latitude One.
The Group will construct Ingenia's first 'Green Home' at Plantations this year.

Questions



Thank You



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